



Golden Valley Primary School

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*'Sharing Kindness,
Challenging Ourselves and Others,
Achieving Excellence'*

Headteacher: Mr R Riordan BA (QTS) Hons., NPQH

28th November 2025



Dear Parents and Carers,

Over the coming weeks your child may mention they have been made aware of a service called Kooth. It provides early intervention mental health support to children and young people. Kooth works with schools and professionals across over 90% of the UK.

Kooth is **free** to access via any internet-connected tablet, computer or smartphone. There are no waiting lists or thresholds to meet and a referral from a medical professional is not needed. Your child can join Kooth anonymously simply by visiting www.kooth.com.

Kooth offers young people a range and choice of support options under one digital roof.

It has services that are accessible 7 days a week, 365 days a year. This includes one to one text based sessions with experienced counsellors and wellbeing practitioners run from midday to 10pm on weekdays, and from 6 -10pm at the weekend. Appointments can be booked in advance or accessed via a drop-in text-based chat. Kooth also provides a fully safeguarded and pre-moderated community with a library of peer and professional created articles. And there are discussion forums too. All content is pre-moderated and age appropriate.

Kooth covers many topics on the website including relationships, LGBTQIA+, exam stress, anxiety, eating difficulties, self harm, suicidal thoughts, body image, social media, bullying and family worries. All of these subjects affecting young peoples' mental health are presenting issues that Kooth and other mental health providers see from all age groups. Kooth is commissioned by the NHS and clinically approved for children from the age of 10, and is the only digital mental health provider to hold a BACP (British Association for Counselling and Psychotherapy) accreditation across the Country.

I am delighted to share as of the 15th September Qwell.io is now available for parents and carers across North Somerset. Qwell is the adult equivalent of Kooth meaning all parents and carers can access free and accessible mental health support via the Qwell website. www.qwell.io.

If you have any questions please let us know. If you would prefer to contact Kooth directly, please email parents@kooth.com.

Yours sincerely

R Riordan
Headteacher

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